



THE GENERAL SERVICE OFFICE OF  
ALCOHOLICS ANONYMOUS AUSTRALIA  
GENERAL SERVICE BOARD OF ALCOHOLICS ANONYMOUS AUSTRALIA

ABN: 77 001 417 125

POSTAL ADDRESS: 48 Firth Street, Arncliffe. NSW 2205

TELEPHONE: (02) 9599-8866 FACSIMILE: (02) 9599-8844

e-mail <gso@aa.org.au>

Web Site address: www.aa.org.au

11 July 2019

The General Secretary  
John Waldeck  
Level 1, 36 Church St,  
Richmond,  
Victoria 3121  
Mail to: [generalsecretary@aavictoria.org.au](mailto:generalsecretary@aavictoria.org.au)

Dear John,

Re: Future Reconciliation

Further to our email dated the 11<sup>th</sup> of February 2019, we are writing to confirm our action on the resounding and substantially unanimous decision made by the AA Australia General Service Conference, which fully supported opening discussions with a view to future reconciliation.

We appreciate that there is a mutual desire for this course, and acknowledge that there has been much pain and resentment persisting over a long period of time, which is not good for anyone's sobriety. We understand that it will take time and patience to attain reconciliation and look forward to further discussion. As a step toward this we have resolved the following:

The General Service Board of Alcoholics Anonymous Australia will extend the wholesale discount on A.A. literature to any Group of members looking to operate a Central Service Office (CSO), and who agree to operate in a manner that is required to be of maximum service to the Groups that choose to support them (Ref Australian AA Service Manual Section 14, The Guidelines: Guideline 12).

The Board has considered the conditions in these circumstances necessary for optimal relations between CSOs, their supporting Groups and other, neighbouring CSOs:

1. That a Central Service Office follow AA Traditions and Concepts in its operations.
2. That a CSO faithfully serve the Groups that choose to support it and use its services.
3. A Central Service Office should not be funded, controlled, influenced by or a part of any outside organisation or registered business entity, lest matters of money, power and prestige divert us from our primary purpose.
4. That a Central Service Office fully support and work with other CSOs and related service entities that operate within and without its operating boundaries.
5. That CSO's purchase AA Conference Approved Literature from the General Service Office of Australia in line with our copyright license with AA World Services.
6. That a CSO be careful not to infringe AA copyright or trademarks as outlined in the Australian Service Manual and Guidelines, and seek advice from the General Service Board of AA Australia if it is unsure.

If the Richmond Central Service Office can subscribe to and agree to operate within these guidelines, then we will happily recognise it as such and proceed with providing the full literature discount and reinstatement on the website.

In particular, the removal of the clauses in Rusvic's Memorandum and Articles of Association that allow for outside contributions ought be addressed, we would be wanting to see evidence of this change (e.g. lodgement with ASIC) before we felt free to proceed.

We look forward to your response.

In a spirit of unity and friendship

Mike Eastaway

Chair

General Service Board

Alcoholics Anonymous Australia